



Terms and Conditions for Esteem Aesthetics Monthly Membership

1. Agreement Overview

This document outlines the terms and conditions governing the monthly membership agreement ("Agreement") between Esteem Aesthetics ("Company") and the Member ("Member").

2. Membership Enrolment

- Membership is open to individuals 18 years or older.
- To enrol, the Member must complete the registration process and provide accurate personal information.

3. Membership Fees

- The Member agrees to pay a monthly membership fee, as specified at the time of enrolment.
- Fees are due on the same date each month and will be automatically charged to the payment method provided by the Member.

4. Membership Duration

- Memberships at Esteem Aesthetics commence on the 1st day of each month and expire on the last day of that same month.

5. Utilization of Services

- Services associated with the membership must be utilized within the designated month. Any unused services at the end of the month will not roll over and are considered non-transferable to the following month.

6. Membership Benefits

- Members will receive benefits as outlined in the membership plan, which may include discounts on services, exclusive access to events, and other perks.
- Benefits may vary and are subject to change at the Company's discretion.



7. Membership Freezing

- Members may request to freeze their membership for a period of up to [3 months] due to personal circumstances (e.g., medical issues, travel).
- To request a freeze, the Member must provide written notice to the Company at least [14 days] prior to the next billing cycle.
- During the freeze period, the Member will not be charged the monthly fee, but benefits will also be suspended until the account is reactivated.

8. Gifting Membership Benefits

- Members may transfer their membership benefits to immediate family members (e.g., spouse, children, or siblings) for a limited time.
- To initiate a transfer, the Member must provide written notice to the Company, including the name and relationship of the family member.
- The transfer is valid for a maximum of [30 days] and is subject to availability of services.

9. Cancellation Policy

- Members may cancel their membership at any time by providing written notice to the Company.
- Cancellation requests must be submitted at least [30 days] before the next billing cycle to avoid being charged for the following month.

10. Refunds

- Membership fees are non-refundable after payment has been processed.
- In the case of a billing error, the Company will rectify the error in a timely manner.
- Membership fees are non-refundable, and unused services will not be credited or carried over to subsequent months

11. Code of Conduct

- Members are expected to treat staff and other members with respect.
- The Company reserves the right to revoke membership for any behavior deemed inappropriate or harmful.



12. Liability Waiver

- Members acknowledge that participation in services may involve risks and agree to release the Company from any liability for injuries or damages incurred during membership.

13. Changes to Terms

- The Company reserves the right to modify these terms at any time. Members will be notified of any significant changes, and continued membership will signify acceptance of the new terms.

14. Governing Law

- This Agreement shall be governed by the laws of [insert governing state or jurisdiction].

15. Contact Information

- For any questions or concerns regarding this Agreement, Members can contact Esteem Aesthetics at **0786176101** or email **admin@esteemteam.co.za**

By signing below, the Member agrees to the terms and conditions outlined in this Agreement.

Member Signature: _____ Date: _____



Client Agreement for Payment Consent

This Agreement is made between:

Esteem Aesthetics PTY LTD

6 Meaker Road
Mthatha, 5100,

and

Client Name: _____

Email Address: _____

Phone Number: _____ **Membership Type** _____

1. Consent

The Client hereby consents to receive payment links and email invoices from Esteem Aesthetics for the payment of membership fees associated with their account. This consent includes but is not limited to:

- Invoices for membership fees
- Payment links for online payments

2. Communication

The Client understands that communication will be conducted via the email address provided above. The Client agrees to keep Esteem Aesthetics informed of any changes to their contact information.

3. Acknowledgment

By signing this Agreement, the Client acknowledges that they have read, understood, and agree to the terms outlined above.

4. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of South Africa

Signature: _____

Date: _____